

Consumers with No Purchase of Services by Language

For All Ages				
Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	2	2	0	0.0%
Other Sign Language	0	0	0	-
English	7,758	6,706	1,052	13.6%
Armenian	1	0	1	100.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	3	3	0	0.0%
Aramaic / Chaldean	1	1	0	0.0%
French	0	0	0	-
Italian	0	0	0	-
Portuguese	1	1	0	0.0%
Spanish	1,854	1,525	329	17.7%
Other Latin	0	0	0	-
Cantonese Chinese	7	5	2	28.6%
Mandarin Chinese	6	5	1	16.7%
Japanese	11	9	2	18.2%
Vietnamese	18	15	3	16.7%
Korean	20	18	2	10.0%
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	4	1	3	75.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	5	5	0	0.0%
Other Uralic-Slavic Languages	1	1	0	0.0%
Samoan	0	0	0	-
Tagalog	12	10	2	16.7%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	12	12	0	0.0%
Hebrew	2	2	0	0.0%
Farsi (Persian)	60	52	8	13.3%
Hindi (Northern India)	3	3	0	0.0%
Urdu (Pakistan India)	3	2	1	33.3%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	12	11	1	8.3%
Totals:	9,796	8,389	1,407	14.4%

Consumers with No Purchase of Services by Language

For Birth to age 2 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	0	0	0	-
Other Sign Language	0	0	0	-
English	1,780	1,764	16	0.9%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	0	0	0	-
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	393	391	2	0.5%
Other Latin	0	0	0	-
Cantonese Chinese	0	0	0	-
Mandarin Chinese	3	3	0	0.0%
Japanese	1	1	0	0.0%
Vietnamese	0	0	0	-
Korean	0	0	0	-
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	0	0	0	-
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	1	1	0	0.0%
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	0	0	0	-
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	1	1	0	0.0%
Hebrew	0	0	0	-
Farsi (Persian)	1	1	0	0.0%
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	0	0	0	-
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	0	0	0	-
Totals:	2,181	2,163	18	0.8%

Consumers with No Purchase of Services by Language

For age 3 years to 21 years, inclusive

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	0	0	0	-
Other Sign Language	0	0	0	-
English	3,209	2,375	834	26.0%
Armenian	1	0	1	100.0%
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	2	2	0	0.0%
Aramaic / Chaldean	1	1	0	0.0%
French	0	0	0	-
Italian	0	0	0	-
Portuguese	1	1	0	0.0%
Spanish	890	621	269	30.2%
Other Latin	0	0	0	-
Cantonese Chinese	2	1	1	50.0%
Mandarin Chinese	1	0	1	100.0%
Japanese	7	5	2	28.6%
Vietnamese	5	4	1	20.0%
Korean	9	7	2	22.2%
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	2	0	2	100.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	0	0	0	-
Other Uralic-Slavic Languages	0	0	0	-
Samoan	0	0	0	-
Tagalog	3	2	1	33.3%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	4	4	0	0.0%
Hebrew	1	1	0	0.0%
Farsi (Persian)	13	9	4	30.8%
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	2	1	1	50.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	4	3	1	25.0%
Totals:	4,158	3,038	1,120	26.9%

Consumers with No Purchase of Services by Language

For age 22 years and older

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (American Sign Language)	2	2	0	0.0%
Other Sign Language	0	0	0	-
English	2,769	2,567	202	7.3%
Armenian	0	0	0	-
Somali	0	0	0	-
Swahili	0	0	0	-
Nigerian	0	0	0	-
Amharic	1	1	0	0.0%
Aramaic / Chaldean	0	0	0	-
French	0	0	0	-
Italian	0	0	0	-
Portuguese	0	0	0	-
Spanish	571	513	58	10.2%
Other Latin	0	0	0	-
Cantonese Chinese	5	4	1	20.0%
Mandarin Chinese	2	2	0	0.0%
Japanese	3	3	0	0.0%
Vietnamese	13	11	2	15.4%
Korean	11	11	0	0.0%
Laotian	0	0	0	-
Cambodian	0	0	0	-
Other Asian	2	1	1	50.0%
Dutch	0	0	0	-
German	0	0	0	-
Hmong	0	0	0	-
Thai	0	0	0	-
Mien	0	0	0	-
Other Germanic	0	0	0	-
Hungarian	0	0	0	-
Russian	4	4	0	0.0%
Other Uralic-Slavic Languages	1	1	0	0.0%
Samoan	0	0	0	-
Tagalog	9	8	1	11.1%
Guamanian	0	0	0	-
Other Pacific Island	0	0	0	-
Arabic	7	7	0	0.0%
Hebrew	1	1	0	0.0%
Farsi (Persian)	46	42	4	8.7%
Hindi (Northern India)	1	1	0	0.0%
Urdu (Pakistan India)	1	1	0	0.0%
Other Indo-Iranian Language	0	0	0	-
Danish	0	0	0	-
Norwegian	0	0	0	-
Swedish	0	0	0	-
Other Scandinavian	0	0	0	-
All Other Languages	8	8	0	0.0%
Totals:	3,457	3,188	269	7.8%