

**Westside Regional Center Performance Contract 2009
Public Policy Outcomes 2009**

Public Policy Measures	State Average	WRC Baseline	Planned Activities
Number and percent of RC caseload living in State Developmental Center	6/05 1.70% 6/06 1.40% 06/07 1.29% 06/08 1.11%	6/05 1.1% (74) 6/06 1.00% (66) 6/07 .92% (61) 06/08 .79\$ (55)	<ul style="list-style-type: none"> • Implement the 2008-2009 Community Placement Plan, which includes: <ul style="list-style-type: none"> ○ Assisting developmental center residents to move into the community. ○ Coordination development of 1 home and 1Supported Living Agency to open in the region by 2008, through a Regional Project. ○ Coordination with ARCA Affordable Housing Committee and HOME for developmental of affordable housing ○ Purchase of 2 family homes and 2 triplex/duplexes through H.O.M.E. for individuals moving from the developmental centers and those needing deflection services.
Number and Percent of minors living with families (includes own family, foster family, and guardian).	6/05 97.53% 6/06 97.73% 06/07 97.92% 06/08 98.24%	6/05 99.2% Own family (97.3%) Foster/Guardian (1.9%) 3668 6/06 99.21% Own Family (947.1%) Foster/Guardian (1.80%) 3782 06/07 99.30% Own Family (97.55%) Foster/Guardian (1.85%) 3794 06/08 99.34% Own family (97.25%) Foster/Guardian (2.11%) 4036	<ul style="list-style-type: none"> • Provide training for families in behavior management, toilet training & adaptive skill development. Mentor FBS program • Coordinate and provide technical assistance for the continued operation of support groups for parents, siblings, and other family members. • Coordinate a comprehensive, multi-media Resource Center including library, assistive technology lab, adaptive computer lab, lap reading and developmental toy programs.

<p>Number and percent of adults living in home settings (includes independent and supported living, adult family home agency, and with parent)</p>	<p>6/05 69.26% ILS 13.5% SLS 3.75% FHA .033% w/parent/guardian – 51.86% 6/06 06/07 70.94% FHA .46% ILS 13.09% SLS 4.63% Parent/guardian 70.94% 06/08 FHA .48% ILS 12.58% SLS 5.11% Parent/guardian 53.69%</p>	<p>77.1% ILS (16.3%) SLS (6.9%) FHA (0.04%) Parent/guardian – (53.6%) 2160 06/07 76.96% FHA .29% ILS (17.17%) SLS 4.22% Parent/guardian 55.28% 2795 06/08 78.44% FHA .29% ILS (15.98%) SLS 4.93% Parent/guardian 57.25% 2277</p>	<ul style="list-style-type: none"> • Coordinate with HOME program for continued development of affordable housing. • Provide training for supported living service providers to promote client health and safety. • Provide training for parents of young adults in transition to adulthood and to parents of older adults regarding service and support options. • Develop a new AFHA to compliment current services. • Develop new SLS structure • SLS & AFHA will be the first level of review prior to out of home placement.
<p>Number and percent of minors living in licensed homes serving greater than 6 (includes ICF/DDs, ICF/DDHs, IFC/DDNs, SNFs, and CCFs).</p>	<p>.15%</p>	<p>.10% 4</p>	<ul style="list-style-type: none"> • Assess and review the 2 children living in settings serving greater than 6, and identify less restrictive living options whenever possible. • Provide training and information for families of minors regarding available living options.
<p>Number and percent of adults living in licensed homes serving greater than 6 (ICF/DDs, ICF/DDHs, ICF/DDNs, SNFs, and CCFs; RCFE not included)</p>	<p>4.74%</p>	<p>1.58% 46</p>	<ul style="list-style-type: none"> • Encourage development of homes for four or fewer adults, including adults with special health needs. • Assess adults living in settings serving greater than 6, and identify less restrictive living options whenever possible. • Provide training and information for families of adults regarding available living options.

Public Policy Outcomes for which Statewide Average and WRC Data not yet available:

Measures	Statewide	Planned Activities
Number and percent of adults with earned income and average wage. (aggregate)	Under development	<ul style="list-style-type: none"> • Measurement methodology is under development • Coordinate with a service provider in development of reporting system for wage and income information.
Number and percent of adults in: <ul style="list-style-type: none"> • Supported Employment • Competitive employment 	Under development	<ul style="list-style-type: none"> • Contract with an individual who will develop individual and agency job placements for consumers. • Continue coordination with supported employment service providers to promote development of employment opportunities • Continue coordination with school districts and families, to promote student participation in work experience programs such as Workability, and successful transition to inclusive adult service options. • Provide training for parents of young adults in transition to adulthood and to parents of adults, regarding service and support options. • Continue to operate a comprehensive, multi-media Resource Center, including library, assistive technology, and adaptive computer training.
Access to medical and dental services	Under development	<ul style="list-style-type: none"> • Continue to assist client and families to access medical support resources such as Medi-Cal, PRUCOL, Institutional Deeming, etc. • Continue to provide individual assessments of client health needs and coordinate follow-up as needed. • Provide dental assessment, referral to local dentists, and training for clients, parents and service providers. • Provide training and information via DDS Diabetes Grant utilizing professionals and Peer Mentors. • Promote South Bay Clinic to families and consumers with Medi-Cal or not insurance who need medical care.
Number of clients per 1000 who are victims of abuse.	Under development	<ul style="list-style-type: none"> • Offer consumers and families support groups that focus on safety and the prevention of abuse as well as provide a therapeutic setting for victims of abuse. • Provide Non-Violent Crisis Intervention training to vendors and families to prevent/alleviate crisis situations that can lead to abuse. • Hold monthly SCAN meetings to review abuse/potential abuse cases to assist consumers and families as well as to develop training needs. • Conduct monthly Risk Management meeting to develop prevention and risk management plans. • Offer training for clients and families to increase awareness, promote safety, and prevent exploitation and abuse of clients. • Provide information for service providers to increase awareness, promote safety, and prevent exploitation and abuse of clients.

Compliance Measures

Unqualified independent audit with no material findings	Yes/no	Yes	<ul style="list-style-type: none"> • Continue generally accepted accounting principles. • Maintain good business practice.
Substantial compliance with DDS fiscal audit	Yes/No	Yes	<ul style="list-style-type: none"> • Continue generally accepted accounting principles. • Maintain good business practices.
Accuracy percent of POS fiscal projections (based upon February SOAR)	Yes/No	Yes	<ul style="list-style-type: none"> • Maintain monthly internal fiscal projections (internal SOAR Reports) • Maintain accuracy of POS fiscal projections based on history and ongoing utilization review.
Operate within OPS budget	Yes/No	Yes	<ul style="list-style-type: none"> • Maintain monthly reporting Schedules to monitor OPS budget. • Continue operation budget planning, ongoing utilization review, and periodic adjustments as needed.
Certified to participate in Waiver	Yes/No	Yes	<ul style="list-style-type: none"> • Maintain compliance with Medicaid Waiver requirements.
Compliance with Vendor Audit per contract Article III Section 10	Yes/No	Yes	<ul style="list-style-type: none"> • Maintain compliance with contract.
Individuals with current CDER or ESR	N/A*	N/A*	<ul style="list-style-type: none"> • Continue to monitor timely completion of CDER/ESR.
Intake/Assessment and IFSP timelines (0-3)	Under Development		<ul style="list-style-type: none"> • Continue to provide timely completion of intake/assessment for clients under 3 years of age.
Intake/Assessment and IPP timelines, 3 and above	<p>93.02% 142 days or less</p> <p>5.45% 142-240 days</p> <p>1.55% over 240 days</p>	<p>94.66% (124) 142 days of less</p> <p>9.45% (6) 143-240 days</p> <p>9.45% (1) over 240 days</p>	<ul style="list-style-type: none"> • Continue to provide timely completion of Intake/Assessment for clients 3 years of age and above
IPP Development (Welfare and Institutions Code requirements)	Not Available	Not Available	<ul style="list-style-type: none"> • Continue to comply with all requirements of the Welfare and Institutions Code for timely completion of individual/family service plans for clients receiving services under the Lanterman Act.
IFSP Development (Title 17 requirements)	Not Available	Not Available	<ul style="list-style-type: none"> • Continue to comply with all requirements of Title 17 for timely completion of individual/family service plans for infants and children receiving early intervention services.

Westside Regional Center Local Policy Outcomes 2009

Local Policy Measures	Baseline	Planned Activities
<p>Assist clients, families and service providers to be well informed, and active and successful participants in client/family-centered services.</p>	<p>Data will be collected this calendar year and a baseline will be established.</p> <p>Plan for measuring progress: items identified in baseline will be monitored, documented, and compiled. The totals will be compared to baseline for progress.</p>	<ul style="list-style-type: none"> • Continue to develop WRC website, Network of Care website, newsletter, booklets, and videos as sources of comprehensive, user-friendly information regarding resources, challenges, and examples of client, family and service successes in our community. • Offer an array of training opportunities for clients, families and service providers throughout the year. • Continue to provide families with information and training regarding education and the assistance of Education Support Team. • Continue to conduct monthly meetings of the Autism Collaborative. • Continue to provide education and training through the WRC Diabetes Grant and Healthy Lifestyles training. • Conduct an annual self-advocacy conference – Westside Jam.