

Westside Regional Center

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**WESTSIDE
REGIONAL CENTER**

Spring 2010

Performance Report for Westside Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Westside Regional Center (WRC) we served about 7,330 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in

1. Moving people back to the community from the developmental centers
2. Children live with families – 99% of children
3. Adults live in home settings – almost 80% of adults
4. Audit requirements as we have met and passed all of our audits
5. Completing intakes and IPPs within timelines.

But, we still need to improve in:

1. Completing IFSPs within timelines.

We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.westsiderc.org
Or contact Mary Lou Weise-Stusser at 310-258-4042.

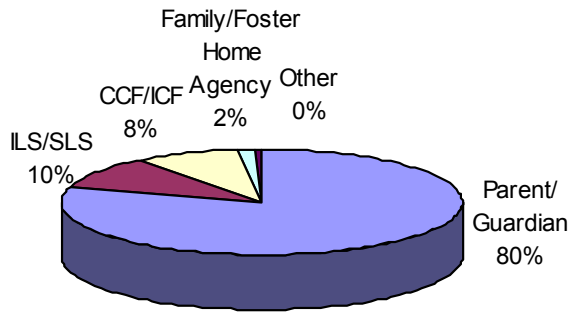
A handwritten signature in black ink, appearing to read 'MDanneker'.

Director, Westside Regional Center

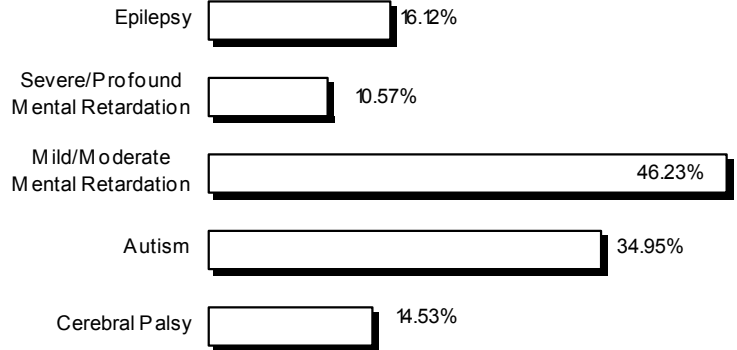
Who uses WRC?

These charts tell you about who WRC consumers are and where they live.

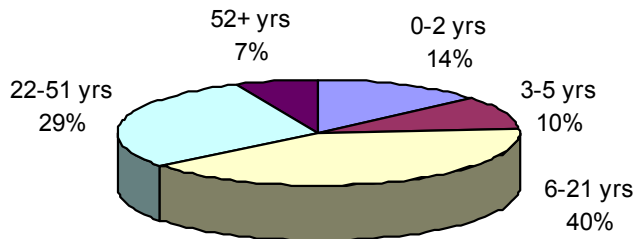
WHERE WRC CONSUMERS LIVE



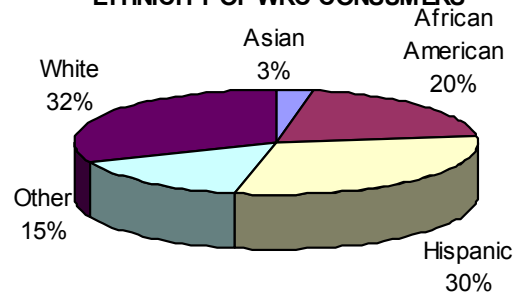
PRIMARY DIAGNOSIS OF WRC CONSUMERS



AGE OF WRC CONSUMERS



ETHNICITY OF WRC CONSUMERS



How well is WRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing at the beginning of 2009. And, the second column shows how WRC was doing at the end of 2009.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2008		December 2009	
	State Average	WRC	State Average	WRC
Less consumers live in developmental centers	1.03%	0.77%	0.91%	0.60%
More children live with families	98.38%	99.54%	98.48%	99.65%
More adults live in home settings*	72.25%	79.15%	73.20%	79.88%
Less children live in large facilities (more than 6 people)	0.14%	0.05%	0.13%	0.08%
Less adults live in large facilities (more than 6 people)	4.55%	1.54%	4.10%	1.43%

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs are updated as required (<i>CDER is the Client Development Evaluation Report with information about the consumer's diagnosis</i>)*	NA	NA
Intake/Assessment timelines for consumers age 3 or older met	86.96%	91.67%
IPP (<i>Individual Program Plan</i>) requirements met	99.67%	99.56%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	79.76%	86.65%

*Measure temporarily suspended pending implementation of the Revised CDER.

What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

Want more information?

To see the complete report, go to: www.westsiderc.org

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