

**Westside Regional Center**  
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Spring 2012

## **Performance Report for Westside Regional Center**

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Westside Regional Center (WRC) we served about 7,200 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in supporting children and adults to continue to live in a family home or setting; completing our intakes in a timely manner and assisting people to live in home like setting instead of institutions. But, we find that we still need to improve in areas such as Intake/Assessment timelines and IPP (*Individual Program Plan*) requirements within required timelines.

We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: [www.westsiderc.org](http://www.westsiderc.org)  
Or contact Mary Lou Weise-Stusser, Director of Community Services, at (310) 258-4042.

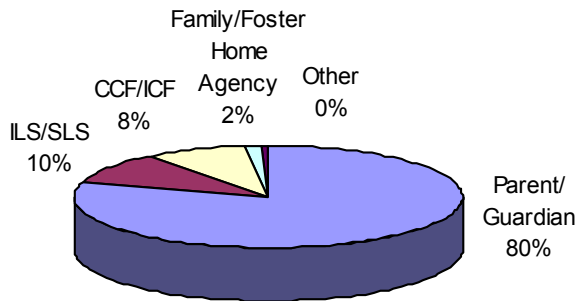


Michael Danneker  
Director, Westside Regional Center

## Who uses WRC?

These charts tell you about who WRC consumers are and where they live.

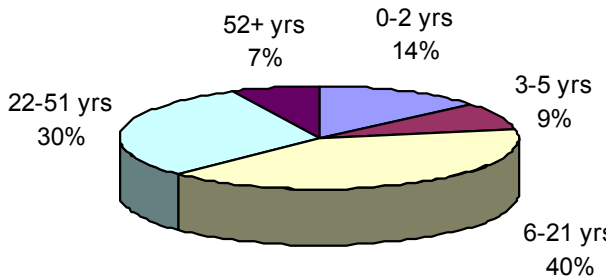
**WHERE WRC CONSUMERS LIVE**



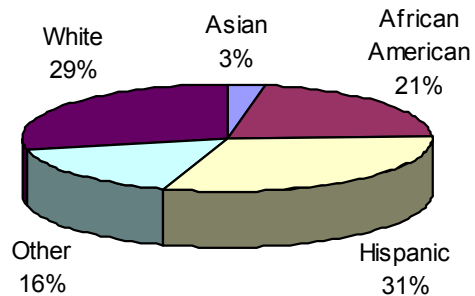
**PRIMARY DIAGNOSIS OF WRC CONSUMERS**



**AGE OF WRC CONSUMERS**



**ETHNICITY OF WRC CONSUMERS**



## How well is WRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing at the beginning of 2011. And, the second column shows how WRC was doing at the end of 2011.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2010		December 2011	
	State Average	WRC	State Average	WRC
Less consumers live in developmental centers	0.83%	0.50%	0.73%	0.52%
More children live with families	98.60%	99.51%	98.71%	99.76%
More adults live in home settings*	73.99%	80.50%	74.81%	80.86%
Less children live in large facilities (more than 6 people)	0.13%	0.08%	0.09%	0.05%
Less adults live in large facilities (more than 6 people)	3.80%	1.19%	3.50%	1.16%

\* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

## Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Partially Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs are updated as required ( <i>CDER is the Client Development Evaluation Report with information about the consumer's diagnosis</i> )	93.96%	NA*
Intake/Assessment timelines for consumers age 3 or older met	98.81%	97.59%
IPP ( <i>Individual Program Plan</i> ) requirements met	99.66%	99.66%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	86.65%	NA**

\*Measure temporarily suspended due to implementation of new Early Start Report.

\*\*Measure temporarily suspended pending revision to measurement methodology and availability of associated data.

## What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

## Want more information?

To see the complete report, go to: [www.westsiderc.org](http://www.westsiderc.org)

Or contact Mary Lou Weise-Stusser at **(310) 258-4042**.