## Westside Regional Center Performance Contract 2006

### Public Policy Outcomes 2006

<table>
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<tr>
<th>Public Policy Measures</th>
<th>State Average 2005</th>
<th>WRC Baseline as of June 2005</th>
<th>Planned Activities</th>
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</table>
| Number and percent of RC caseload living in State Developmental Center | 1.70% | 1.1% 74 | • Implement the 2005-2006 Community Placement Plan, which includes:  
  o Assisting developmental center residents to move into the community.  
  o Coordination development of 2 homes and 2 day programs to open in the region by 2007, through a Regional Project. |
| Number and Percent of minors living with families (includes own family, foster family, and guardian) | 97.53% | 99.2% Own family (97.3%) Foster/Guardian (1.9%) 3668 | • Provide training for families in behavior management, toilet training & adaptive skill development. Mentor FBS program  
  • Coordinate and provide technical assistance for the continued operation of support groups for parents, siblings, and other family members.  
  • Coordinate a comprehensive, multi-media Resource Center including library, assistive technology lab, adaptive computer lab, lap reading and developmental toy programs.  
  • Develop a new Foster Family Agency to compliment current services to provide homes for children who do not live with their families. |
| Number and percent of adults living in home settings (includes independent and supported living, adult family home agency, and with parent) | 69.26%  
  ILS 13.5%  
  SLS 3.75%  
  FHA .033%  
  w/parent/guardian – 51.86% | 77.1%  
  ILS (16.3%)  
  SLS (6.9%)  
  FHA (0.04%)  
  parent/guardian – (53.6%) 2160 | • Coordinate with HOME program for continued development of affordable housing.  
  • Provide training for supported living service providers to promote client health and safety.  
  • Provide training for parents of young adults in transition to adulthood and to parents of older adults regarding service and support options.  
  • Develop a new AFHA to compliment current services.  
  • Review and improve current ILS/SLS modes of services.  
  • ILS, SLS & AFHA will be the first level of review prior to out of home placement. |
| Number and percent of minors living in licensed homes serving greater than 6 (includes ICF/DDs, ICF/DDHs, IFC/DDNs, SNFs, and CCFs) | .026% | .01% 5 | • Assess and review the 5 children living in settings serving greater than 6, and identify less restrictive living options whenever possible.  
  • Provide training and information for families of minors regarding available living options. |
| Number and percent of adults living in licensed homes serving greater than 6 (ICF/DDs, ICF/DDHs, ICF/DDNs, SNFs, and CCFs; RCFE not included) | 6.35% | 4.64% 48 | • Encourage development of homes for four or fewer adults, including adults with special health needs.  
  • Assess adults living in settings serving greater than 6, and identify less restrictive living options whenever possible.  
  • Provide training and information for families of adults regarding available living options. |
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<th>Measures</th>
<th>Statewide</th>
<th>Planned Activities</th>
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| Number and percent of adults with earned income and average wage.       | Under development | • Measurement methodology is under development  
• Coordinate with a service provider in development of reporting system for wage and income information. |
| Number and percent of adults in:                                        | Under development | • Contract with an individual who will develop individual and agency job placements for consumers.  
• Continue coordination with supported employment service providers to promote development of employment opportunities  
• Continue coordination with school districts and families, to promote student participation in work experience programs such as Workability, and successful transition to inclusive adult service options.  
• Provide training for parents of young adults in transition to adulthood and to parents of adults, regarding service and support options.  
• Continue to operate a comprehensive, multi-media Resource Center, including library, assistive technology, and adaptive computer training. |
| Access to medical and dental services                                   | Under development | • Continue to assist client and families to access medical support resources such as Medi-Cal, PRUCOL, Institutional Deeming, etc.  
• Continue to provide individual assessments of client health needs and coordinate follow-up as needed.  
• Provide dental assessment, referral to local dentists, and training for clients, parents and service providers.  
• Provide training and information via State Council Diabetes Grant utilizing professionals and Peer Mentors.  
• Promote South Bay Clinic to families and consumers with Medi-Cal or not insurance who need medical care. |
| Number of clients per 1000 who are victims of abuse.                    | Under development | • Offer consumers and families support groups that focus on safety and the prevention of abuse as well as provide a therapeutic setting for victims of abuse.  
• Provide Non-Violent Crisis Intervention training to vendors and families to prevent/alleviate crisis situations that can lead to abuse.  
• Hold monthly SCAN meetings to review abuse/potential abuse cases to assist consumers and families as well as to develop training needs.  
• Conduct monthly Risk Management meeting to develop prevention and risk management plans.  
• Offer training for clients and families to increase awareness, promote safety, and prevent exploitation and abuse of clients.  
• Provide information for service providers to increase awareness, promote safety, and prevent exploitation and abuse of clients. |
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| **Unqualified independent audit with no material findings** | Yes/no | Yes | ● Continue generally accepted accounting principles.  
● Maintain good business practice. |
| **Substantial compliance with DDS fiscal audit** | Yes/No | Yes | ● Continue generally accepted accounting principles.  
● Maintain good business practices. |
| **Accuracy percent of POS fiscal projections (based upon February SOAR)** | Yes/No | Yes | ● Maintain monthly internal fiscal projections (internal SOAR Reports)  
● Maintain accuracy of POS fiscal projections based on history and ongoing utilization review. |
| **Operate within OPS budget** | Yes/No | Yes | ● Maintain monthly reporting Schedules to monitor OPS budget.  
● Continue operation budget planning, ongoing utilization review, and periodic adjustments as needed. |
| **Certified to participate in Waiver** | Yes/No | Yes | ● Maintain compliance with Medicaid Waiver requirements.  
● Maintain compliance with contract. |
| **Compliance with Vendor Audit per contract Article III Section 10** | Yes/No | Yes | ● Maintain compliance with contract. |
| **Individuals with current CDER or ESR** | 94.79% | 80% | ● Continue to monitor timely completion of CDER/ESR.  
● Continue to monitor timely completion of intake/assessment for clients under 3 years of age. |
| **Intake/Assessment and IFSP timelines (0-3)** | Under Development | | ● Continue to provide timely completion of Intake/Assessment for clients 3 years of age and above. |
| **Intake/Assessment and IPP timelines, 3 and above** | 91.30%  
142 days or less  
6.71%  
142-240 days  
1.99%  
over 240 days  
75.42% (89)  
142 days of less  
6.78% (6.78)  
143-240 days  
17.80% (21)  
over 240 days | | ● Continue to provide timely completion of Intake/Assessment for clients 3 years of age and above. |
| **IPP Development (Welfare and Institutions Code requirements)** | Not Available | Not Available | ● Continue to comply with all requirements of the Welfare and Institutions Code for timely completion of individual/family service plans for clients receiving services under the Lanterman Act. |
| **IFSP Development (Title 17 requirements)** | Not Available | Not Available | ● Continue to comply with all requirements of Title 17 for timely completion of individual/family service plans for infants and children receiving early intervention services. |
### Westside Regional Center Local Policy Outcomes 2006

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<tr>
<th>Local Policy Measures</th>
<th>Baseline</th>
<th>Planned Activities</th>
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<tr>
<td>Assist clients, families and service providers to be well informed, and active and</td>
<td>Data will be collected this calendar year and a baseline will be</td>
<td>• Continue to develop WRC website, newsletter, booklets, and videos as</td>
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<td>successful participants in client/family-centered services.</td>
<td>established.</td>
<td>sources of comprehensive, user-friendly information regarding resources,</td>
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<td></td>
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<td>challenges, and examples of client, family and service successes in our</td>
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<td></td>
<td>community.</td>
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<td></td>
<td>Plan for measuring progress: items identified in baseline will be</td>
<td>• Offer an array of training opportunities for clients, families and service</td>
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<td>monitored, documented, and compiled. The totals will be compared to</td>
<td>providers throughout the year.</td>
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<td>baseline for progress.</td>
<td>• Continue to provide families with information and training regarding education</td>
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<td>and the assistance of Education Support Team.</td>
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<td>• Conduct an annual self-advocacy conference – Westside Jam.</td>
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<td>• Continue to conduct monthly meetings of the Autism Collaborative.</td>
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<td>• Continue to provide education and training through the WRC Diabetes Grant.</td>
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