

**Westside Regional Center Performance Contract 2007**

**DRAFT**

**Public Policy Outcomes 2007**

<b>Public Policy Measures</b>	<b>State Average</b>	<b>WRC Baseline</b>	<b>Planned Activities</b>
Number and percent of RC caseload living in State Developmental Center	6/05 1.70%  6/06 1.40%	6/05 1.1% (74)  6/06 1.0% (66)	<ul style="list-style-type: none"> <li>Implement the 2006-2007 Community Placement Plan, which includes:               <ul style="list-style-type: none"> <li>Assisting developmental center residents to move into the community.</li> <li>Coordination development of 2 homes and 2 day programs to open in the region by 2007, through a Regional Project.</li> <li>Coordination with Coordination with California Affordable Housing Institute (C.A.H.I.) and HOME for developmental of affordable housing</li> </ul> </li> </ul>
Number and Percent of minors living with families (includes own family, foster family, and guardian).	6/05 97.53%  6/06 97.73%	6/05 99.2% Own family (97.3%) Foster/Guardian (1.9%) 3668 6/06 99.21% Own Family (97.41%) Foster/Guardian (1.80%) 3782	<ul style="list-style-type: none"> <li>Continue to provide training for families in behavior management, toilet training &amp; adaptive skill development. Mentor FBS program</li> <li>Continue to coordinate and provide technical assistance for the continued operation of support groups for parents, siblings, and other family members.</li> <li>Continue to coordinate a comprehensive, multi-media Resource Center including library, assistive technology lab, adaptive computer lab, lap reading and developmental toy programs.</li> <li>Continue development of a new Foster Family Agency to compliment current services to provide homes for children who do not live with their families.</li> </ul>
Number and percent of adults living in home settings (includes independent and supported living, adult family home agency, and with parent)	6/05 69.26% ILS 13.5% SLS 3.75% FHA .033% w/parent/guardian - 51.86%  6/06 70.42% ILS 13.33% SLS 4.41% FHA 0.41% w/parent/guardian – 52.27%	6/05 77.1% ILS (16.3%) SLS (6.9%) FHA (0.04%) parent/guardian - 53.6% 2160  6/06 76.36% ILS 17.28% SLS 4.37% FHA 0.25% w/parent/guardian – 54.46% 2749	<ul style="list-style-type: none"> <li>Continue to coordinate with HOME program for continued development of affordable housing.</li> <li>Continue to provide training for supported living service providers to promote client health and safety.</li> <li>Continue to provide training for parents of young adults in transition to adulthood and to parents of older adults regarding service and support options.</li> <li>Continue development of a new AFHA to compliment current services.</li> <li>Continue to review and improve current ILS/SLS modes of services.</li> <li>ILS, SLS &amp; AFHA will be the first level of review prior to out of home placement.</li> </ul>
Number and percent of minors living in licensed homes serving greater than 6 (includes ICF/DDs, ICF/DDHs, IFC/DDNs, SNFs, and CCFs).	6/05 .026%  6/06 .020%	6/05 .01% 5  6/06 .13% 5	<ul style="list-style-type: none"> <li>Continue Assessment and review of the 5 children living in settings serving greater than 6, and identify less restrictive living options whenever possible.</li> <li>Continue to provide training and information for families of minors regarding available living options.</li> </ul>
Number and percent of adults living in licensed homes serving greater than 6 (ICF/DDs, ICF/DDHs, ICF/DDNs, SNFs, and CCFs; RCFE not included)	6/05 6.35%  6/06 5.53%	6/05 4.64% 48  6/06 1.82% 50	<ul style="list-style-type: none"> <li>Continue to encourage development of homes for four or fewer adults, including adults with special health needs.</li> <li>Continue assessment of adults living in settings serving greater than 6, and identify less restrictive living options whenever possible.</li> <li>Continue to provide training and information for families of adults regarding available living options.</li> </ul>

**Public Policy Outcomes for which Statewide Average and WRC Data not yet available:**

<b>Measures</b>	<b>Statewide</b>	<b>Planned Activities</b>
Number and percent of adults with earned income and average wage. (aggregate)	Under development	<ul style="list-style-type: none"> <li>• Measurement methodology is under development</li> <li>• Coordinate with a service provider in development of reporting system for wage and income information.</li> </ul>
Number and percent of adults in: <ul style="list-style-type: none"> <li>• Supported Employment</li> <li>• Competitive employment</li> </ul>	Under development	<ul style="list-style-type: none"> <li>• Contract with an individual who will develop individual and agency job placements for consumers.</li> <li>• Continue coordination with supported employment service providers to promote development of employment opportunities</li> <li>• Continue coordination with school districts and families, to promote student participation in work experience programs such as Workability, and successful transition to inclusive adult service options.</li> <li>• Provide training for parents of young adults in transition to adulthood and to parents of adults, regarding service and support options.</li> <li>• Continue to operate a comprehensive, multi-media Resource Center, including library, assistive technology, and adaptive computer training.</li> </ul>
Access to medical and dental services	Under development	<ul style="list-style-type: none"> <li>• Continue to assist client and families to access medical support resources such as Medi-Cal, PRUCOL, Institutional Deeming, etc.</li> <li>• Continue to provide individual assessments of client health needs and coordinate follow-up as needed.</li> <li>• Provide dental assessment, referral to local dentists, and training for clients, parents and service providers.</li> <li>• Provide training and information via State Council Diabetes Grant utilizing professionals and Peer Mentors.</li> <li>• Promote South Bay Clinic to families and consumers with Medi-Cal or not insurance who need medical care.</li> </ul>
Number of clients per 1000 who are victims of abuse.	Under development	<ul style="list-style-type: none"> <li>• Offer consumers and families support groups that focus on safety and the prevention of abuse as well as provide a therapeutic setting for victims of abuse.</li> <li>• Provide Non-Violent Crisis Intervention training to vendors and families to prevent/alleviate crisis situations that can lead to abuse.</li> <li>• Hold monthly SCAN meetings to review abuse/potential abuse cases to assist consumers and families as well as to develop training needs.</li> <li>• Conduct monthly Risk Management meeting to develop prevention and risk management plans.</li> <li>• Offer training for clients and families to increase awareness, promote safety, and prevent exploitation and abuse of clients.</li> <li>• Provide information for service providers to increase awareness, promote safety, and prevent exploitation and abuse of clients.</li> </ul>

### Compliance Measures

Unqualified independent audit with no material findings	Yes/no	Yes	<ul style="list-style-type: none"> <li>Continue generally accepted accounting principles.</li> <li>Maintain good business practice.</li> </ul>	
Substantial compliance with DDS fiscal audit	Yes/No	Yes	<ul style="list-style-type: none"> <li>Continue generally accepted accounting principles.</li> <li>Maintain good business practices.</li> </ul>	
Accuracy percent of POS fiscal projections (based upon February SOAR)	Yes/No	Yes	<ul style="list-style-type: none"> <li>Maintain monthly internal fiscal projections (internal SOAR Reports)</li> <li>Maintain accuracy of POS fiscal projections based on history and ongoing utilization review.</li> </ul>	
Operate within OPS budget	Yes/No	Yes	<ul style="list-style-type: none"> <li>Maintain monthly reporting Schedules to monitor OPS budget.</li> <li>Continue operation budget planning, ongoing utilization review, and periodic adjustments as needed.</li> </ul>	
Certified to participate in Waiver	Yes/No	Yes	<ul style="list-style-type: none"> <li>Maintain compliance with Medicaid Waiver requirements.</li> </ul>	
Compliance with Vendor Audit per contract Article III Section 10	Yes/No	Yes	<ul style="list-style-type: none"> <li>Maintain compliance with contract.</li> </ul>	
Individuals with current CDER or ESR	6/05 94.79%	6/05 80%	<ul style="list-style-type: none"> <li>Continue to monitor timely completion of CDER/ESR.</li> </ul>	
	6/06 95.93%	6/06 90.97%		
Intake/Assessment and IFSP timelines (0-3)	Under Development		<ul style="list-style-type: none"> <li>Continue to provide timely completion of intake/assessment for clients under 3 years of age.</li> </ul>	
Intake/Assessment and IPP timelines, 3 and above	6/05	<b>91.30%</b> 142 days or less <b>6.71%</b> 142-240 days <b>1.99%</b> over 240 days	<b>75.42% (89)</b> 142 days or less <b>6.78% (6.78)</b> 143-240 days <b>17.80% (21)</b> over 240 days	<ul style="list-style-type: none"> <li>Continue to provide timely completion of Intake/Assessment for clients 3 years of age and above</li> </ul>
	6/06	<b>95.05%</b> 142 days or less <b>4.03%</b> 142-240 days <b>0.93%</b> over 240 days	<b>85.26% (81)</b> 142 days or less <b>5.26% (5)</b> 143-240 days <b>9.47% (9)</b> over 240 days	
IPP Development (Welfare and Institutions Code requirements)	Not Available	Not Available	<ul style="list-style-type: none"> <li>Continue to comply with all requirements of the Welfare and Institutions Code for timely completion of individual/family service plans for clients receiving services under the Lanterman Act.</li> </ul>	
IFSP Development (Title 17 requirements)	Not Available	Not Available	<ul style="list-style-type: none"> <li>Continue to comply with all requirements of Title 17 for timely completion of individual/family service plans for infants and children receiving early intervention services.</li> </ul>	

### Westside Regional Center Local Policy Outcomes 2006

<b>Local Policy Measures</b>	<b>Baseline</b>	<b>Planned Activities</b>
<p>Assist clients, families and service providers to be well informed, and active and successful participants in client/family-centered services.</p>	<p>Data will be collected this calendar year and a baseline will be established.</p> <p>Plan for measuring progress: items identified in baseline will be monitored, documented, and compiled. The totals will be compared to baseline for progress.</p>	<ul style="list-style-type: none"> <li>• Continue to develop WRC website, newsletter, booklets, and videos as sources of comprehensive, user-friendly information regarding resources, challenges, and examples of client, family and service successes in our community.</li> <li>• Continue to offer an array of training opportunities for clients, families and service providers throughout the year.</li> <li>• Continue to provide families with information and training regarding education and the assistance of Education Support Team.</li> <li>• Continue to conduct monthly meetings of the Autism Collaborative.</li> <li>• Continue to provide education and training through the WRC Diabetes Grant.</li> <li>• Conduct an annual self-advocacy conference – Westside Jam.</li> </ul>