

**DRAFT Westside Regional Center Performance Contract 2015
Public Policy Outcomes 2016**

Public Policy Measures	State Average 2014	WRC Baseline as of November 2015	Planned Activities
Number and percent of RC caseload living in State Developmental Center (lower is better)	.38%	.26% 22	<ul style="list-style-type: none"> • Implement the 2015-2016 Community Placement Plan, which includes: <ul style="list-style-type: none"> ○ Assisting Fairview/Porterville/Sonoma Developmental Center residents to move into the community. ○ Develop 2 Family Teaching Home Agency, 2 Specialized Medical Home (853/ARFPSHIN) 1 Specialized Medical Home with Behavioral Supports (853 ARFPSHIN-B), 2 specialized medical/behavioral homes; one SLS for individuals with forensic support needs.
Number and Percent of minors living with families (includes own family, foster family, and guardian). (higher is better)	99.11%	99.64% Own family (96.95%) Foster/Guardian (2.69%) 3961	<ul style="list-style-type: none"> • Provide training for families in behavior management, toilet training & adaptive skill development. Mentor FBS program • Coordinate and provide technical assistance for the continued operation of support groups for parents, siblings, and other family members. • Coordinate a comprehensive, multi-media Resource Center including library, assistive technology lab, adaptive computer lab, lap reading and developmental toy programs. • Develop a new Specialized Intensive Supports Agency through CPP start-up.
Number and percent of adults living in home settings (includes independent and supported living, adult family home agency, and with parent) (higher number is better)	77.69% ILS 11.33% SLS 5.60% FHA 0.95% w/parent/guardian – 59.81%	84.08% ILS (13.11%) SLS (9.45%) FHA (0.45%) Parent/guardian – (61.07%) 3308	<ul style="list-style-type: none"> • Work with approved NPO's to promote and maintain affordable housing. • Provide training for supported living service providers to promote client health and safety. • Provide training for parents of young adults in transition to adulthood and to parents of older adults regarding service and support options. • Review and improve current ILS/SLS modes of services. • ILS, SLS & AFHA will be the first level of review prior to out of home placement.
Number and percent of minors living in licensed homes serving greater than 6 (includes ICF/DDs, ICF/DDHs, IFC/DDNs, SNFs, and CCFs). (lower is better)	.06%	.02% 1	<ul style="list-style-type: none"> • Assess and review the 1 child living in a settings serving greater than 6, and identify less restrictive living options whenever possible. • Provide training and information for families of minors regarding available living options.
Number and percent of adults living in licensed homes serving greater than 6 (ICF/DDs, ICF/DDHs, ICF/DDNs, SNFs, and CCFs; RCFE not included) (lower is better)	2.85%	0.15% 6	<ul style="list-style-type: none"> • Encourage development of homes for four or fewer adults, including adults with special health needs. • Assess adults living in settings serving greater than 6, and identify less restrictive living options whenever possible. • Provide training and information for families of adults regarding available living options.

Public Policy Outcomes for which Statewide Average and WRC Data not yet available:

Measures	Planned Activities
<p>Number and percent of adults with earned income and average wage.</p> <p align="center">789 – 9.62%</p>	<ul style="list-style-type: none"> • WRC Employment Specialist and Day Services QA to provide training and technical support to Day Services to increase integrated settings. • WRC will develop a Board Approved Employment First plan. • WRC will develop services to maintain and increase the number of people who obtain meaningful paid employment.
<p>Number and percentage of adults in day services, that interact with people without disabilities:</p> <ul style="list-style-type: none"> • None – 2.77% • A few – 10.74% • Most – 4.48% • All – 4.79% <p>*CDER personal outcomes data – Annual</p>	<ul style="list-style-type: none"> • WRC Employment Specialist and Day Services QA to provide training and technical support to Day Services to increase integrated settings. • WRC will develop a Board Approved Employment First plan.
<p>Number and percentage of adults who engage in paid work:</p> <ul style="list-style-type: none"> • Less than 10 hours/week – 2.67% • 10-25 hours/week – 4.12% • 26-39 hours/week – 2.14% • 40+ hours/week – 0.94% <p>*CDER personal outcome data – Annual</p>	<ul style="list-style-type: none"> • WRC Employment Specialist and Day Services QA to provide training and technical support to Day Services to increase integrated settings. • WRC will develop a Board Approved Employment First plan. • WRC will develop services to maintain and increase the number of people who obtain meaningful paid employment.
<p>Number and percentage of adults earning:</p> <ul style="list-style-type: none"> • Below minimum wage – 4.17% • Minimum wage – 2.78% • Above minimum wage – 2.49% • Salaried – 0.18% <p>*CDER personal outcome data – Annual</p>	<ul style="list-style-type: none"> • WRC Employment Specialist and Day Services QA to provide training and technical support to Day Services to increase integrated settings. • WRC will develop a Board Approved Employment First plan. • WRC will develop services to maintain and increase the number of people who obtain meaningful paid employment.
<p>Percent of total annual purchase of service expenditures by individual’s age:</p> <p>Birth to age 2, inclusive – 67.2% Age three to 21, inclusive – 70.0% Twenty-two and older – 85.7%</p> <p>By Individual’s ethnicity:</p> <p>White – 80.8% Hispanic – 76.8% Black/African-American – 78.9% Other – 15.76%</p>	<ul style="list-style-type: none"> • WRC Board of Director’s Equity Committee will develop plans to address equity of service. • WRC will work to develop services in the community that meet the cultural and background preferences of clients and family members to insure the availability of resources. • WRC will continue outreach efforts within our community to overcome potential cultural barriers when identifying appropriate services.

Measures	Planned Activities
<p>Percent of total annual purchase of service expenditures by individual's primary language:</p> <p>\$104,640,693 – 82.3%</p> <p>English – 82.7% Spanish – 78.3% Asian – 85.2% Other – 63.3%</p>	<ul style="list-style-type: none"> • WRC Board of Director's Equity Committee will develop plans to address equity of service. • WRC staff will receive initial and ongoing training, to include topics such as Culture and Communications Dimensions of Culture, and Understanding Culture.

Compliance Measures

Unqualified independent audit with no material findings	Yes	Yes	<ul style="list-style-type: none"> • Continue generally accepted accounting principles. • Maintain good business practice.
Substantial compliance with DDS fiscal audit	Yes/No	Yes	<ul style="list-style-type: none"> • Continue generally accepted accounting principles. • Maintain good business practices.
Accuracy percent of POS fiscal projections (based upon February SOAR)	Yes/No	Yes	<ul style="list-style-type: none"> • Maintain monthly internal fiscal projections (internal SOAR Reports) • Maintain accuracy of POS fiscal projections based on history and ongoing utilization review.
Operate within OPS budget	Yes/No	Yes	<ul style="list-style-type: none"> • Maintain monthly reporting Schedules to monitor OPS budget. • Continue operation budget planning, ongoing utilization review, and periodic adjustments as needed.
Certified to participate in Waiver	Yes/No	Yes	<ul style="list-style-type: none"> • Maintain compliance with Medicaid Waiver requirements.
Compliance with Vendor Audit per contract Article III Section 10	Yes/No	Yes	<ul style="list-style-type: none"> • Maintain compliance with contract.
Individuals with current CDER or ESR	98.19% 243,999	98.09% 6,824	<ul style="list-style-type: none"> • Continue to provide timely completion of CDER and ESR reports.
Intake/Assessment and IFSP timelines (0-3)	41.4%	51.7%	<ul style="list-style-type: none"> • Continue to provide timely completion of intake/assessment for clients under 3 years of age.
Intake/Assessment and IPP timelines, 3 and above	97.99% 142 days or less 1.70% 143-240 days .31% over 240 days	99.19% (123) 142 days or less 0.80% (1) 143-240 days 0% (0) over 240 days	<ul style="list-style-type: none"> • Continue to provide timely completion of Intake/Assessment for clients 3 years of age and above
IPP Development (Welfare and Institutions Code requirements)	Not Available	Underdevelopment	<ul style="list-style-type: none"> • Continue to comply with all requirements of the Welfare and Institutions Code for timely completion of individual/family service plans for clients receiving services under the Lanterman Act.
IFSP Development (Title 17 requirements)	Not Available	Underdevelopment	<ul style="list-style-type: none"> • Continue to comply with all requirements of Title 17 for timely completion of individual/family service plans for infants and children receiving early intervention services.