



Spring 2015

Performance Report for Westside Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve consumers and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Westside Regional Center (WRC) we served about 7,800 consumers. The charts on page 2 tell you about the consumers we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At WRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in:

Moving people from the developmental centers to homes in the community.

Assisting families so that their children live at home with their family.

Providing adults with supports so that they can live in their own home or with a support family in a home.

Passed all of our audits with DDS, our Independent Audit, and vendor audits. WRC did not overspend in our operations budget and WRC maximizes our participation in the Federal Waiver.

But, we still need to improve in meeting our timelines for CDER and ESR reports; our intake timelines and meeting IPP and IFSP timelines.

We hope this report helps you learn more about WRC. If you have any questions or comments, please contact us!

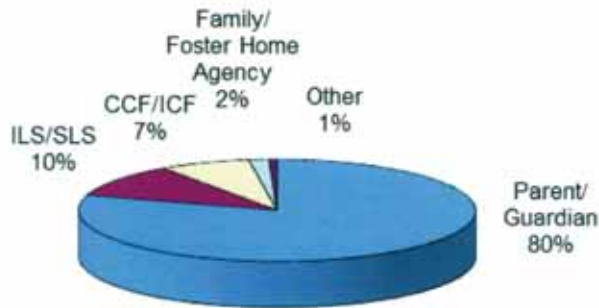
This report is a summary. To see the complete report, go to: www.westsiderc.org or contact Mary Lou Weise-Stusser at 310-258-4042.

Kevin MacDonald
Director, Westside Regional Center

Who uses WRC?

These charts tell you about who WRC consumers are and where they live.

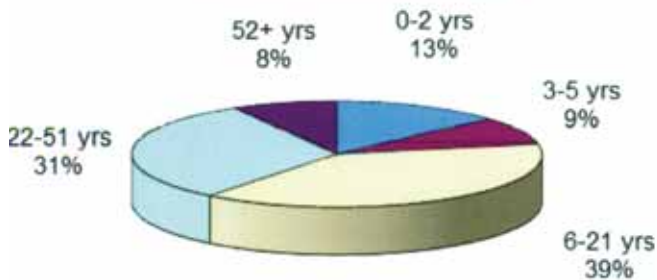
WHERE WRC CONSUMERS LIVE



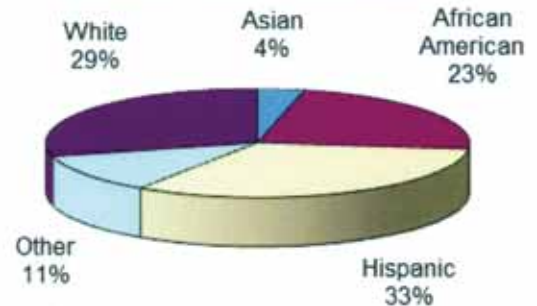
PRIMARY DIAGNOSIS OF WRC CONSUMERS



AGE OF WRC CONSUMERS



ETHNICITY OF WRC CONSUMERS



How well is WRC performing?

This chart tells you about 5 areas where DDS wants each regional center to keep improving.

The first column tells you how WRC was doing at the beginning of 2014. And, the second column shows how WRC was doing at the end of 2014.

To see how WRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

| Regional Center Goals (based on Lanterman Act) | December 2013 | | December 2014 | |
|---|---------------|--------|---------------|--------|
| | State Average | WRC | State Average | WRC |
| Less consumers live in developmental centers | 0.51% | 0.40% | 0.42% | 0.31% |
| More children live with families | 98.98% | 99.85% | 99.04% | 99.68% |
| More adults live in home settings* | 76.49% | 82.76% | 77.30% | 83.24% |
| Less children live in large facilities (more than 6 people) | 0.07% | 0.03% | 0.07% | 0.02% |
| Less adults live in large facilities (more than 6 people) | 3.12% | 1.20% | 2.96% | 1.24% |

* Home settings include: independent living, supported living, Adult Family Home Agency homes, and consumers' family homes.

Did WRC meet DDS standards?

Read below to see how well WRC did in meeting DDS compliance standards:

| Areas Measured | Last Period | Current Period |
|---|-------------|----------------|
| Passes independent audit | Yes | Yes |
| Passes DDS audit | Yes | Yes |
| Audits vendors as required | Met | Met |
| Didn't overspend operations budget | Yes | Yes |
| Participates in the federal waiver | Yes | Yes |
| CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.) | NA* | 94.84%** |
| Intake/Assessment timelines for consumers age 3 or older met | 97.01% | 93.75% |
| IPP (<i>Individual Program Plan</i>) requirements met | 98.89% | 98.41% |
| IFSP (<i>Individualized Family Service Plan</i>) requirements met | NA*** | 83.10% |

**Measure was temporarily suspended due to implementation of new Early Start Report.*

***CDER and ESR currency percentages were weighted based on the regional center's Status 1 and Status 2 caseloads, to arrive at a composite score.*

****Measurement methodology revised at the end of 2013.*

What about other performance areas?

In the future, we will measure how well we are doing in other areas, including:

- Increasing the number of consumers who work,
- Getting better pay for consumers who work,
- Making sure consumers get medical and dental services, and
- Meeting Intake/Assessment and IFSP timelines for children 0–3.

Want more information?

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