

**Westside Regional Center Performance Contract 2010  
Public Policy Outcomes 2010**

Public Policy Measures	State Average	WRC Baseline	Planned Activities
Number and percent of RC caseload living in State Developmental Center	6/05 1.70% 6/06 1.40% 06/07 1.29% 06/08 1.11% <b>06/09 0.95%</b>	6/05 1.1% (74) 6/06 1.00% (66) 6/07 .92% (61) 06/08 .79% (55) <b>06/09 .63% (45)</b>	<ul style="list-style-type: none"> <li>• Implement the 2007-2008 Community Placement Plan, which includes:               <ul style="list-style-type: none"> <li>○ Assisting developmental center residents to move into the community.</li> <li>○ Coordination development of 1 home and 1 Supported Living Agency to open in the region by 2008, through a Regional Project.</li> <li>○ Coordination with ARCA Affordable Housing Committee and HOME for developmental of affordable housing</li> <li>○ Purchase of 2 family homes and 2 triplex/duplexes through H.O.M.E. for individuals moving from the developmental centers and those needing deflection services.</li> </ul> </li> </ul>
Number and Percent of minors living with families (includes own family, foster family, and guardian).	6/05 97.53% 6/06 97.73% 06/07 97.92% 06/08 98.24% <b>06/09 98.47%</b>	6/05 99.2% Own family (97.3%) Foster/Guardian (1.9%) <b>3668</b> 6/06 99.21% Own Family (947.1%) Foster/Guardian (1.80%) <b>3782</b> 06/07 99.30% Own Family (97.55%) Foster/Guardian (1.85%) <b>3794</b> 06/08 99.34% Own family (97.25%) Foster/Guardian (2.11%) <b>4036</b> <b>06/09 99.56%</b> Own family (97.51%) Foster/Guardian (2.05%) <b>4086</b>	<ul style="list-style-type: none"> <li>• Provide training for families in behavior management, toilet training &amp; adaptive skill development. Mentor FBS program</li> <li>• Coordinate and provide technical assistance for the continued operation of support groups for parents, siblings, and other family members.</li> <li>• Coordinate a comprehensive, multi-media Resource Center including library, assistive technology lab, adaptive computer lab, lap reading and developmental toy programs.</li> </ul>
Number and percent of adults living in home settings (includes independent and supported living, adult family home agency, and with parent)	6/05 69.26% ILS 13.5% SLS 3.75% FHA .033% w/parent/guardian – 51.86% 6/06 <b>06/07 70.94%</b> FHA .46% ILS 13.09% SLS 4.63% Parent/guardian 70.94% 06/08 FHA .48%	77.1% ILS (16.3%) SLS (6.9%) FHA (0.04%) Parent/guardian – (53.6%) <b>2160</b> <b>06/07 76.96%</b> FHA .29% ILS (17.17%) SLS 4.22% Parent/guardian 55.28% <b>2795</b> <b>06/08 78.44%</b>	<ul style="list-style-type: none"> <li>• Coordinate with HOME program for continued development of affordable housing.</li> <li>• Provide training for supported living service providers to promote client health and safety.</li> <li>• Provide training for parents of young adults in transition to adulthood and to parents of older adults regarding service and support options.</li> <li>• Develop a new AFHA to compliment current services.</li> <li>• Develop new SLS structure</li> <li>• SLS &amp; AFHA will be the first level of review prior to out of home placement.</li> </ul>

	ILS 12.58% SLS 5.11% Parent/guardian 53.69% <b>06/09</b> ILS 12.43% SLS 5.30% FHA .055% Parent/Guardian 54.42%	FHA .29% ILS (15.98%) SLS 4.93% Parent/guardian 57.25% 2277 <b>06/09 79.30%</b> FHA 0.20% ILS 15.70% SLS 5.40% Parent/Guardian 58.01% 2410	
Number and percent of minors living in licensed homes serving greater than 6 (includes ICF/DDs, ICF/DDHs, ICF/DDNs, SNFs, and CCFs).	.15% <b>.13%</b>	.10% 4 <b>0.05%</b> 2	<ul style="list-style-type: none"> <li>Assess and review the 2 children living in settings serving greater than 6, and identify less restrictive living options whenever possible.</li> <li>Provide training and information for families of minors regarding available living options.</li> </ul>
Number and percent of adults living in licensed homes serving greater than 6 (ICF/DDs, ICF/DDHs, ICF/DDNs, SNFs, and CCFs; RCFE not included)	4.74% <b>4.30%</b>	1.58% 46 <b>1.48%</b> 45	<ul style="list-style-type: none"> <li>Encourage development of homes for four or fewer adults, including adults with special health needs.</li> <li>Assess adults living in settings serving greater than 6, and identify less restrictive living options whenever possible.</li> <li>Provide training and information for families of adults regarding available living options.</li> </ul>

**Public Policy Outcomes for which Statewide Average and WRC Data not yet available:**

Measures	Statewide	Planned Activities
Number and percent of adults with earned income and average wage. (aggregate)	Under development	<ul style="list-style-type: none"> <li>Measurement methodology is under development</li> <li>Coordinate with a service provider in development of reporting system for wage and income information.</li> </ul>
Number and percent of adults in: <ul style="list-style-type: none"> <li>Supported Employment</li> <li>Competitive employment</li> </ul>	Under development	<ul style="list-style-type: none"> <li>Contract with an individual who will develop individual and agency job placements for consumers.</li> <li>Continue coordination with supported employment service providers to promote development of employment opportunities</li> <li>Continue coordination with school districts and families, to promote student participation in work experience programs such as Workability, and successful transition to inclusive adult service options.</li> <li>Provide training for parents of young adults in transition to adulthood and to parents of adults, regarding service and support options.</li> <li>Continue to operate a comprehensive, multi-media Resource Center, including library, assistive technology, and adaptive computer training.</li> </ul>
Access to medical and dental services	Under development	<ul style="list-style-type: none"> <li>Continue to assist client and families to access medical support resources such as Medi-Cal, PRUCOL, Institutional Deeming, etc.</li> <li>Continue to provide individual assessments of client health needs and coordinate follow-up as needed.</li> <li>Provide dental assessment, referral to local dentists, and training for clients, parents</li> </ul>

		<ul style="list-style-type: none"> <li>and service providers.</li> <li>• Provide training and information via DDS Diabetes Grant utilizing professionals and Peer Mentors.</li> <li>• Promote South Bay Clinic to families and consumers with Medi-Cal or not insurance who need medical care.</li> </ul>
Number of clients per 1000 who are victims of abuse.	Under development	<ul style="list-style-type: none"> <li>• Offer consumers and families support groups that focus on safety and the prevention of abuse as well as provide a therapeutic setting for victims of abuse.</li> <li>• Provide Non-Violent Crisis Intervention training to vendors and families to prevent/alleviate crisis situations that can lead to abuse.</li> <li>• Hold monthly SCAN meetings to review abuse/potential abuse cases to assist consumers and families as well as to develop training needs.</li> <li>• Conduct monthly Risk Management meeting to develop prevention and risk management plans.</li> <li>• Offer training for clients and families to increase awareness, promote safety, and prevent exploitation and abuse of clients.</li> <li>• Provide information for service providers to increase awareness, promote safety, and prevent exploitation and abuse of clients.</li> </ul>

### Compliance Measures

Unqualified independent audit with no material findings	Yes/no	Yes	<ul style="list-style-type: none"> <li>• Continue generally accepted accounting principles.</li> <li>• Maintain good business practice.</li> </ul>
Substantial compliance with DDS fiscal audit	Yes/No	Yes	<ul style="list-style-type: none"> <li>• Continue generally accepted accounting principles.</li> <li>• Maintain good business practices.</li> </ul>
Accuracy percent of POS fiscal projections (based upon February SOAR)	Yes/No	Yes	<ul style="list-style-type: none"> <li>• Maintain monthly internal fiscal projections (internal SOAR Reports)</li> <li>• Maintain accuracy of POS fiscal projections based on history and ongoing utilization review.</li> </ul>
Operate within OPS budget	Yes/No	Yes	<ul style="list-style-type: none"> <li>• Maintain monthly reporting Schedules to monitor OPS budget.</li> <li>• Continue operation budget planning, ongoing utilization review, and periodic adjustments as needed.</li> </ul>
Certified to participate in Waiver	Yes/No	Yes	<ul style="list-style-type: none"> <li>• Maintain compliance with Medicaid Waiver requirements.</li> </ul>
Compliance with Vendor Audit per contract Article III Section 10	Yes/No	Yes	<ul style="list-style-type: none"> <li>• Maintain compliance with contract.</li> </ul>
Individuals with current CDER or ESR	<b>N/A*</b>	<b>N/A*</b>	<ul style="list-style-type: none"> <li>• Continue to monitor timely completion of CDER/ESR.</li> </ul>
Intake/Assessment and IFSP timelines (0-3)	Under Development		<ul style="list-style-type: none"> <li>• Continue to provide timely completion of intake/assessment for clients under 3 years of age.</li> </ul>
Intake/Assessment and IPP timelines, 3 and above	<b>93.02%</b> 142 days or less	<b>94.66%</b> (124) 142 days or less	<ul style="list-style-type: none"> <li>• Continue to provide timely completion of Intake/Assessment for clients 3 years of age and above</li> </ul>

	<p>5.45% 142-240 days</p> <p>1.55% over 240 days</p> <p><b>96.39%</b> 142 days or less</p> <p><b>2.80%</b> 143-240days</p> <p><b>0.81%</b> Over 240 days</p>	<p>9.45% (6) 143-240 days</p> <p>9.45% (1) over 240 days</p> <p><b>91.92%</b> 142 days or less</p> <p><b>7.07%</b> 143-240 days</p> <p><b>1.01%</b> Over 240 days</p>	
IPP Development (Welfare and Institutions Code requirements)	Not Available	Not Available	<ul style="list-style-type: none"> <li>Continue to comply with all requirements of the Welfare and Institutions Code for timely completion of individual/family service plans for clients receiving services under the Lanterman Act.</li> </ul>
IFSP Development (Title 17 requirements)	Not Available	Not Available	<ul style="list-style-type: none"> <li>Continue to comply with all requirements of Title 17 for timely completion of individual/family service plans for infants and children receiving early intervention services.</li> </ul>

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Westside Regional Center Local Policy Outcomes 2006

Local Policy Measures	Baseline	Planned Activities
<p>Assist clients, families and service providers to be well informed, and active and successful participants in client/family-centered services.</p>	<p>Data will be collected this calendar year and a baseline will be established.</p> <p>Plan for measuring progress: items identified in baseline will be monitored, documented, and compiled. The totals will be compared to baseline for progress.</p>	<ul style="list-style-type: none"> <li>• Continue to develop WRC website, newsletters, booklets, and videos as sources of comprehensive, user-friendly information regarding resources, challenges, and examples of client, family and service successes in our community.</li> <li>• Offer an array of training opportunities for clients, families and service providers throughout the year.</li> <li>• Continue to provide families with information and training regarding education and the assistance of Education Support Team.</li> <li>• Continue to conduct monthly meetings of the Autism Collaborative.</li> <li>• Continue to provide education and training through the WRC Healthy Lifestyles training.</li> <li>• Conduct an annual self-advocacy conference – Westside Jam.</li> </ul>

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